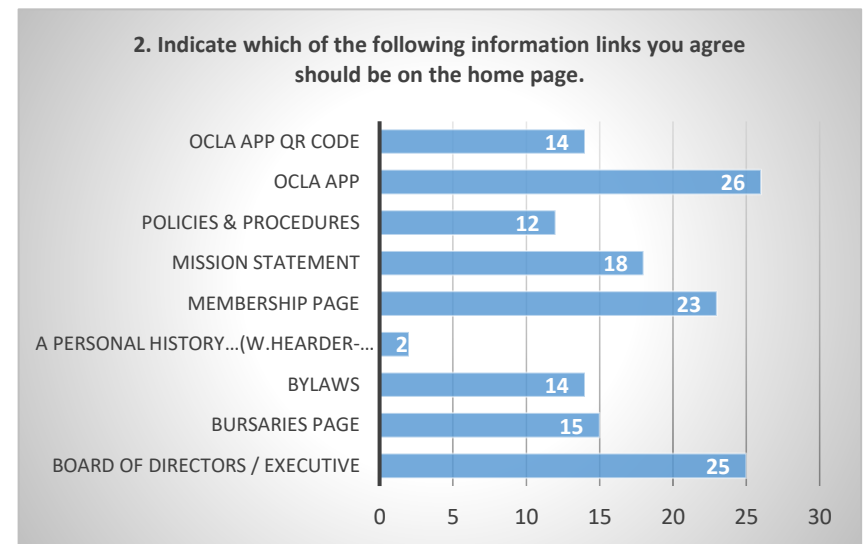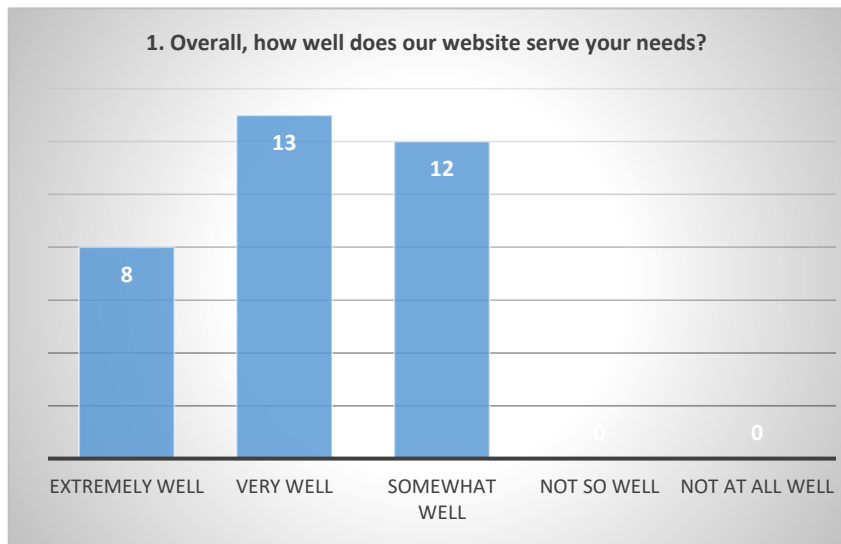# Website Survey May 2020

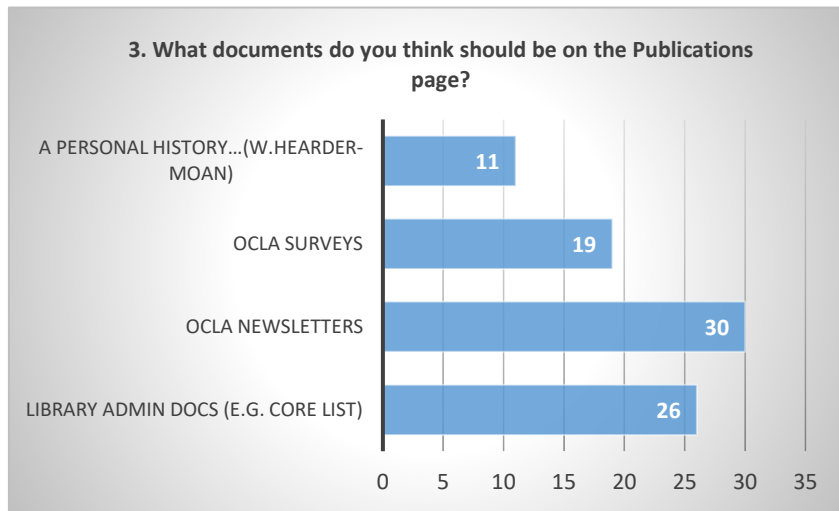The OCLA website (https://oclanet.com/) was transferred to a WordPress template in November 2019, including the discussion board as established on phpBB (https://www.phpbb.com/). A huge thank you to Durham for all their work on the website over the last number of years and the transfer to WordPress.

The website is currently being hosted free of charge through Brickhost (a Thunder Bay web company), who also provided a SSL certificate. The cost is currently $28.25 per year for the domain renewal and we will be invoiced annually in care of the OCLA Treasurer. This company provides free website hosting to a number of small volunteer associations/groups in our region.
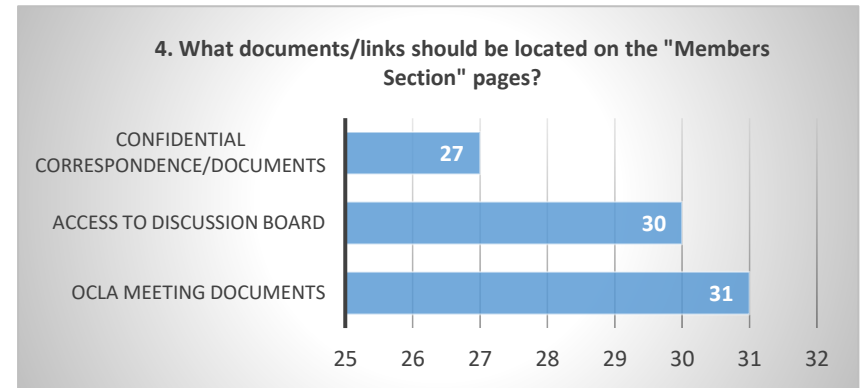
Below are the 33 responses received from May 1 to May 20 to the website survey. The website continues to be, as always, a work in progress. Any additional comments/suggestions are welcome. Thank you, webmasters Helen Heerema and Janet Marchment.

1. Overall, how well does our website serve your needs?

Category	Count
EXTREMELY WELL	8
VERY WELL	13
SOMEWHAT WELL	12
NOT SO WELL	0
NOT AT ALL WELL	0

2. Indicate which of the following information links you agree should be on the home page.

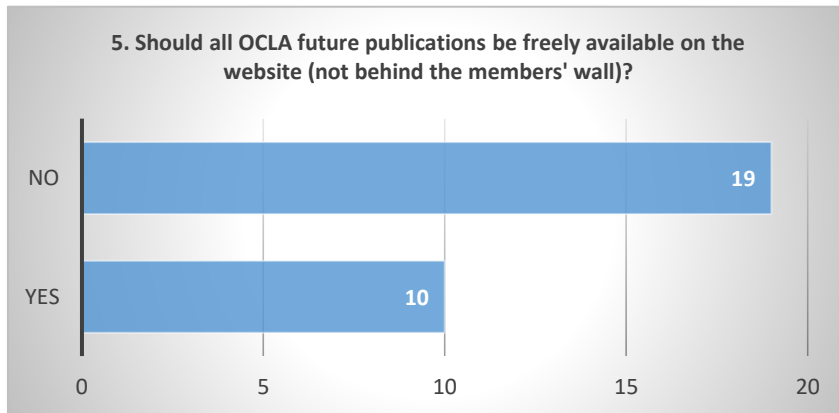| Item	Count
OCLA APP QR CODE	14
OCLA APP	26
POLICIES & PROCEDURES	12
MISSION STATEMENT	18
MEMBERSHIP PAGE	23
A PERSONAL HISTORY...(W.HEARDER-...)	2
BYLAWS	14
BURSARIES PAGE	15
BOARD OF DIRECTORS / EXECUTIVE	25

Comments: *Link to LIRN; *About Us section only on homepage, other links fall under tab headings; *If by link you mean subpage, I would add a member resources link
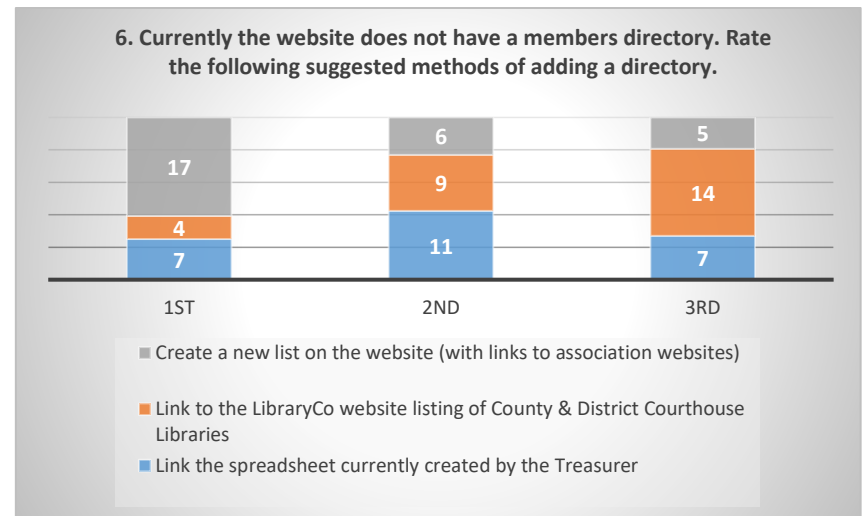
3. What documents do you think should be on the Publications page?

Category	Value
A PERSONAL HISTORY…(W.HEARDER-MOAN)	11
OCLA SURVEYS	19
OCLA NEWSLETTERS	30
LIBRARY ADMIN DOCS (E.G. CORE LIST)	26

Comments: *By-laws, Policies & Procedures; *I checked personal history for the main page because casual viewers might be interested in the history of OCLA

4. What documents/links should be located on the "Members Section" pages?

Category	Value
CONFIDENTIAL CORRESPONDENCE/DOCUMENTS	27
ACCESS TO DISCUSSION BOARD	30
OCLA MEETING DOCUMENTS	31

Comments: * OCLA Surveys - depending on the survey and if there are any privacy concerns; *Core list. This area should remain password protected; *any financial information such as funding information or treasurer's updates etc.; *Not sure our bylaws, survey results and admin documents should necessarily be available to anyone who lands on website; *history by Wendy Hearder-Moan, minutes of meetings; *Resources created by/for members; *OCLA Surverys; *Bylaws, bursaries

5. Should all OCLA future publications be freely available on the website (not behind the members' wall)?

Category	Value
NO	19
YES	10

Comments: *Depends on what it is; *Depends on the specific publication. I think our newsletter could be public, but wouldn't want to make a blanket statement for all publications by the association.; *Maybe some surveys should be kept behind the wall.; *I don't really think of the core list as a "publication." The newsletter should be freely accessible - I'd just change that menu heading to Newsletter and have that be there.; *depends on what you mean by publication; *Only if not confidential or meeting minutes

6. Currently the website does not have a members directory. Rate the following suggested methods of adding a directory.

	1ST	2ND	3RD
Create a new list on the website (with links to association websites)	17	6	5
Link to the LibraryCo website listing of County & District Courthouse Libraries	4	9	14
Link the spreadsheet currently created by the Treasurer	7	11	7

7. Do you have any other comments, questions, or concerns?

*Email and contact information for specific staff should not be published on the website, if it is, it should be posted within the Members only section.	*A bit hard to do without a full look at the site to see how the materials are classified. Trying to think the site through from a non-member looking for information, versus how members can use it better.
*I am not sure every system person should be listed even if they aren't OCLA members. I do realize that it is helpful to those who have paid to have easy access to contact info but we are library professionals and can find it elsewhere. Certainly I hope that the individuals who have opted not to pay do not have access to the members only section and I feel more of our documents should be protected behind the members section, not because of the delinquents but because the information is open to anyone on the internet.	*Many of the surveys done were for internal OCLA use and should not be public view. A member directory should be separate from the Association library directory as not all staff are members and we need to make that clear. link to the app needs to be in OCLA app tab. Can association links be opened in new tab? Benefit info should be in member section.
*Keep up the good work	*You are doing a fantastic job with the web site. Thank you.
*The discussion page is awkward	*Wonderful clean interface and easy to navigate!!
*None. Excellent website.	*Great Job!
*Neat and clean. Well done!	